

DIALOG SEARCH

File 2:INSPEC 1898-2009/Jun W2
(c) 2009 The IET

File 9:Business & Industry(R) Jul/1994-2009/Jun 18
(c) 2009 Gale/Cengage

File 15:ABI/Inform(R) 1971-2009/Jun 19
(c) 2009 ProQuest Info&Learning

File 16:Gale Group PROMT(R) 1990-2009/May 28
(c) 2009 Gale/Cengage

*File 16: UD/banner does not reflect last processed date

File 148:Gale Group Trade & Industry DB 1976-2009/Jun 04
(c) 2009 Gale/Cengage

*File 148: The CURRENT feature is not working in File 148.
See HELP NEWS148.

File 160:Gale Group PROMT(R) 1972-1989
(c) 1999 The Gale Group

File 275:Gale Group Computer DB(TM) 1983-2009/May 22
(c) 2009 Gale/Cengage

File 621:Gale Group New Prod.Annou.(R) 1985-2009/May 14
(c) 2009 Gale/Cengage

File 636:Gale Group Newsletter DB(TM) 1987-2009/May 28
(c) 2009 Gale/Cengage

File 20:Dialog Global Reporter 1997-2009/Jun 19
(c) 2009 Dialog

File 610:Business Wire 1999-2009/Jun 19
(c) 2009 Business Wire.

*File 610: File 610 now contains data from 3/99 forward.
Archive data (1986-2/99) is available in File 810.

File 613:PR Newswire 1999-2009/Jun 19
(c) 2009 PR Newswire Association Inc

*File 613: File 613 now contains data from 5/99 forward.
Archive data (1987-4/99) is available in File 813.

File 624:McGraw-Hill Publications 1985-2009/Jun 19
(c) 2009 McGraw-Hill Co. Inc

File 634:San Jose Mercury Jun 1985-2009/Jun 18
(c) 2009 San Jose Mercury News

File 637:Journal of Commerce 1986-2009/Jul 13
(c) 2009 UBM Global Trade

File 810:Business Wire 1986-1999/Feb 28
(c) 1999 Business Wire

File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc

File 347:JAPIO Dec 1976-2009/Jan(Updated 090503)
(c) 2009 JPO & JAPIO

File 350:Derwent WPIX 1963-2009/UD=200938
(c) 2009 Thomson Reuters

File 348:EUROPEAN PATENTS 1978-200925
(c) 2009 European Patent Office

File 349:PCT FULLTEXT 1979-2009/UB=20090611/UT=20090604
(c) 2009 WIPO/Thomson

File 35:Dissertation Abs Online 1861-2009/May
 (c) 2009 ProQuest Info&Learning
 File 65:Inside Conferences 1993-2009/Jun 19
 (c) 2009 BLDSCL all rts. reserv.
 File 99:Wilson Appl. Sci & Tech Abs 1983-2009/May
 (c) 2009 The HW Wilson Co.
 File 474:New York Times Abs 1969-2009/Jun 19
 (c) 2009 The New York Times
 File 475:Wall Street Journal Abs 1973-2009/Jun 19
 (c) 2009 The New York Times
 File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
 (c) 2002 Gale/Cengage
 *File 583: This file is no longer updating as of 12-13-2002.
 File 256:TecInfoSource 82-2009/Jun
 (c)2009Info.Sources Inc.All rights reserved

Set Items Description

? s service (4n) type and customer (4n) service and billing (4n) with rule? and (telephone or internet or computer) (3n) (use or usage) and calculat?

```
Completed processing all files
  26416490  SERVICE
  30432306  TYPE
  117827  SERVICE(4N)TYPE
  9546143  CUSTOMER
  26416490  SERVICE
  2202970  CUSTOMER(4N)SERVICE
  821229  BILLING
  0  WITH RULE?
  0  BILLING(4N)WITH RULE?
  6712141  TELEPHONE
  11763213  INTERNET
  14792947  COMPUTER
  35745080  USE
  2023998  USAGE
  955595  ((TELEPHONE OR INTERNET) OR COMPUTER) (3N) (USE OR USAGE)
  5289912  CALCULAT?
  S1      0  SERVICE (4N) TYPE AND CUSTOMER (4N) SERVICE AND BILLING
  (4N) WITH RULE? AND (TELEPHONE OR INTERNET OR COMPUTER)
  (3N) (USE OR USAGE) AND CALCULAT?
? s SERVICE (4N) TYPE AND CUSTOMER (4N) SERVICE AND (price or pricing or BILLING) (3N) RULE? AND
```

```
Completed processing all files
  26416490  SERVICE
  30432306  TYPE
  117827  SERVICE(4N)TYPE
  9546143  CUSTOMER
  26416490  SERVICE
  2202970  CUSTOMER(4N)SERVICE
  15049463  PRICE
  3837141  PRICING
  821229  BILLING
  7400371  RULE?
  36841  ((PRICE OR PRICING) OR BILLING) (3N)RULE?
  6712141  TELEPHONE
```

11763213 INTERNET
 14792947 COMPUTER
 35745080 USE
 2023998 USAGE
 955595 ((TELEPHONE OR INTERNET) OR COMPUTER) (3N) (USE OR USAGE)
 5289912 CALCULAT?
 S3 69 SERVICE (4N) TYPE AND CUSTOMER (4N) SERVICE AND (PRICE OR
 PRICING OR BILLING) (3N) RULE? AND (TELEPHONE OR
 INTERNET OR COMPUTER) (3N) (USE OR USAGE) AND CALCULAT?

? S BILLING and (price or pricing) (2N) RULE? AND (TELEPHONE OR INTERNET OR COMPUTER) AND (PRICE
Completed processing all files
 821229 BILLING
 15049463 PRICE
 3837141 PRICING
 7400371 RULE?
 26295 (PRICE OR PRICING) (2N)RULE?
 6712141 TELEPHONE
 11763213 INTERNET
 14792947 COMPUTER
 15049463 PRICE
 3837141 PRICING
 14240008 PLANS
 68025 (PRICE OR PRICING) (3N)PLANS
 S14 44 BILLING AND (PRICE OR PRICING) (2N) RULE? AND (TELEPHONE
 OR INTERNET OR COMPUTER) AND (PRICE OR PRICING) (3N)
 PLANS

 Set Items Description
 S1 0 SERVICE (4N) TYPE AND CUSTOMER (4N) SERVICE AND BILLING (4-
 N) WITH RULE? AND (TELEPHONE OR INTERNET OR COMPUTER) (3N) (U-
 SE OR USAGE) AND CALCULAT?
 S2 0 RD (unique items)
 S3 69 SERVICE (4N) TYPE AND CUSTOMER (4N) SERVICE AND (PRICE OR -
 PRICING OR BILLING) (3N) RULE? AND (TELEPHONE OR INTERNET OR
 COMPUTER) (3N) (USE OR USAGE) AND CALCULAT?
 S4 68 RD (unique items)
 S5 3 S4 NOT PY>=1999
 S6 0 SERVICE (4N) TYPE AND CUSTOMER (2N) SERVICE AND BILLING (2-
 N) WITH RULE? AND (TELEPHONE OR INTERNET OR COMPUTER) (3N) (U-
 SE OR USAGE) AND CALCULAT? (4N) PRIC?
 S7 0 RD (unique items)
 S8 0 SERVICE AND TYPE AND CUSTOMER (2N) SERVICE AND BILLING (2N)
 WITH RULE? AND (TELEPHONE OR INTERNET OR COMPUTER) (3N) (USE
 OR USAGE) AND CALCULAT? (4N) PRIC?
 S9 0 RD (unique items)
 S10 0 8 CUSTOMER (2N) SERVICE AND BILLING (2N) RULE? AND (-
 TELEPHONE OR INTERNET OR COMPUTER) (3N) (USE OR USAGE) AND (P-
 RICE OR PRICING) (3N) PLANS
 S11 3 CUSTOMER (2N) SERVICE AND BILLING (2N) RULE? AND (TELEPHONE
 OR INTERNET OR COMPUTER) (3N) (USE OR USAGE) AND (PRICE OR P-
 RICING) (3N) PLANS
 S12 3 RD (unique items)
 S13 80 SHOWFILES
 S14 44 BILLING AND (PRICE OR PRICING) (2N) RULE? AND (TELEPHONE OR
 INTERNET OR COMPUTER) AND (PRICE OR PRICING) (3N) PLANS
 S15 31 RD (unique items)
 S16 7 S15 NOT PY>=1999
 S17 80 SHOWFILES

?